

CENTRICITI

GLOBAL BUSINESS SERVICES

CONTACT CENTRE OUTSOURCING SERVICES



- ✓ Sales campaigns
- ✓ Customer Experience
- ✓ Restructuring of accounts
- ✓ Financial Planning information drives
- ✓ Consumer Surveys on financial impact of Covid-19
- ✓ Lifestyle surveys
- ✓ Consumer Health Questionnaires
- ✓ Tracing campaigns of patients connected to Covid-19 positive patients
- ✓ Educational and information disbursement campaigns

- ✓ 750 Seat Contact Centre
- ✓ Skilled Agents
- ✓ QA
- ✓ Health & Safety compliant
- ✓ Physical & Logical Security
- ✓ World Class Infrastructure
- ✓ Shared Services
- ✓ National and International

Delivering the Ultimate Customer Experience, offering a scalable outsourced solution which manages the Customer's Lifecycle from beginning to end, all based on a solid foundation of automated business processes.

